



## ***JEFFREY P. PALMER, ESQ.***

### **DEGREES AND LICENSES:**

BA University of California 1968  
JD University of Maryland 1973  
MBA Pepperdine University 1985

### **EXPERIENCE AND BACKGROUND:**

Hundreds of mediated and arbitrated cases:  
employment, closely-held business, partnerships, commercial, construction, professional liability, real estate, personal injury.  
Admitted to California Bar in 1973. Litigation practice.  
Owner and operator of manufacturing company, 1978-1992.  
Captain, U.S. Army 1970-71, Viet Nam veteran.

### **ADDITIONAL INFORMATION:**

President, Mediation Specialists, Inc., Pasadena.  
Mediator/Arbitrator, Arbitration and Mediation International, Sacramento.  
Mediator, California Department of Insurance, Earthquake Claims  
Settlement Officer, Los Angeles County Bar Association, D.R.S.  
Arbitrator/Mediator, Los Angeles Superior Court.  
Arbitrator/Mediator, Ventura Superior Court.  
Arbitrator, San Bernardino Superior Court.  
Arbitrator, National Association of Securities Dealers  
Judge Pro Tem, Los Angeles Municipal Court.  
Judge Pro Tem, Pasadena Municipal Court.  
Trainer, California Mediation Institute.  
Regular and Sustaining Member, Society of Professionals in Dispute Resolution.  
Board Member & Treasurer, Southern California Mediation Association.

### **BRIEF BIOGRAPHICAL SKETCH INCLUDING AREAS OF EXPERTISE:**

Jeffrey P. Palmer is an attorney and a businessman. He has specialized in arbitration and mediation since 1992. He had a general litigation practice for 5 years before managing an aerospace tool and die manufacturing company for 14 years. He also has a Masters Degree in Business Administration.

Mr. Palmer's mediation and arbitration practice has included more than 200 cases (100-mediation, 100-arbitration) in construction contract, construction defect, employment law, contract, fraud, negligence and professional malpractice and personal injury.

Mr. Palmer regularly presents mediating and arbitration classes on ethics, negotiations and procedures.

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**CLASSROOM TRAINING:**

Pepperdine University School Of Law, Institute For Dispute Resolution

“Mediating the Litigated Case.” Forty-two hours of lectures and role-plays focused on litigated cases, Irvine, CA 1/19/96.

Alternative Dispute Resolution Associates, Nancy Yeend, John Paul Jones, Trainers

Forty hours of lectures and role-plays focused on COMMERCIAL MEDIATION, Palo Alto, CA (1992).

The Center for Community Mediation, d.b.a. The Mediation Center

Thirty hours of lectures and role-plays, Mediation Training For Volunteers Irvine, CA (1992).

The Rutter Group

“Settling P.I. Cases” Six hours of lectures, Los Angeles, CA (1995).

First Mediation Corporation

“SCMA Employment Dispute Seminar” Six hours of lectures, Santa Monica, CA (1995).

Los Angeles County Bar Association, Dispute Resolution Services

“Advanced Mediation” Six hours of lectures, Los Angeles, CA (1994).

California Lawyers For The Arts-Arts Arbitration And Mediation Service

Seven hours of lectures and role-plays, Santa Monica, CA (1993).

Ventura County Superior And Municipal Courts Dispute Resolution Program

Four hours of lectures, Ventura, CA (1993).

Los Angeles County Bar Association, Superior Court Arbitrator Training, Los Angeles, CA (1993).

Orange County Bar Association, Superior Court Arbitrator Training, Santa Ana, CA (1993).

**Published Articles:**

“What to Expect in your First Court Mediation” Orange County Lawyer Magazine 4/94

“Mediation for Human Resources Professionals” PIHRA Conference (1995)

“Mediation in the Northeast District” Pasadena Lawyer Referral Service (1996) pending

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**Presentations:**

“Negotiation Skills” California Mediation Institute (1996)

“Active Listening Skills “ California Mediation Institute (1996)

“Legalese for Mediators” Southern California Mediation Association (1996)

“Mediation Case intake I & II” California Mediation Institute (1996)

“Conciliation and Mitigation” California Mediation Institute (1996)

Orange County Board of Supervisors-Financial Roundtable Select Panel for Economic Recovery  
July 1995

PIHRA Legal Update 1995

Orange County Mediation Week Conference, 1994 and 1995

Orange County Mediation Week Conference, 1994 and 1995

California Arts Council *Taxes for the Independent Contractor* 1994

The Mediation Center, Costa Mesa, California, *Basic Mediator Training* 1993

Various bar association *Mediation, Arbitration & Litigation* 1993-1995

Various service clubs *Preventive laws and Mediation*, 1994

Various real estate brokerages *Mediation in R E Transactions* 1994-1995